

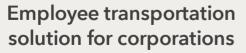
## **Group 8 Members**

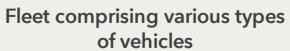


### myofficecab

A pioneering eco-transportation company in India









Provides eco-friendly commutes

## **Business Problem**

# Absence of the digitalized and centralized database

• Currently relying heavily on offline methods for data management

## Makes the client difficult to

- Access, analyze, and utilize data for taking data-driven decisions
- Update historical data in a consistent manner

## **Project Goal & Objectives**

## Goal

• Efficient management of data related to customers, transactions, fleet management, and employee details

### **Objectives**

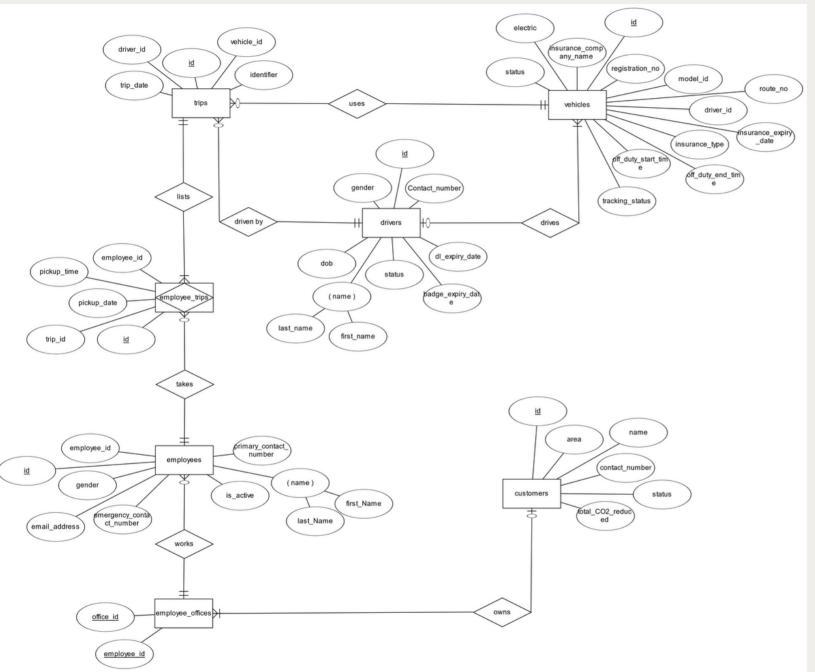
Developing a more structured and centralized Database Management System (DBMS) facilitated through SQL

- Enhance information management
- Streamline ETL processes
- Unlock valuable insights for understanding key metrics (e.g., month-on-month trips, top drivers month-on-month, busiest days of the week)
- Identify high-profit segments and channels

## **Tables and Dataset**

- Employees: employee details such as employee ID, employee name consisting of first name and last name, gender, email address, primary contact, emergency contact, and active status
- 2. **Employee\_trips:** details of employees and their corresponding trips, along with pickup date, time, etc.
- 3. **Employee\_offices**: mapping between employees and customers
- 4. **Trips**: data for all trips, including driver and vehicle details

- 5. **Vehicles**: information regarding vehicles in fleet, including insurance details and registration information
- 6. **Drivers**: information regarding employed drivers, including name and license expiration
- 7. **Customers** (i.e., offices whose employees use myofficecab): information regarding the customer names and office location



Conceptual Data Modeling (ERD)

| trips            | ( <u>id</u> , identifier, <u>vehicle_id</u> , <u>driver_id</u> , trip_date)                                                                                                                                              |  |  |  |
|------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|
| customers        | (id, name, contact_number, status, area, total_co2_reduced)                                                                                                                                                              |  |  |  |
| drivers          | ( <u>id</u> , first_name, last_name, dob, gender, contact_number, dl_expiry_date, badge_expiry_date, status)                                                                                                             |  |  |  |
| employee_offices | ( <u>employee id</u> , <u>office id</u> )                                                                                                                                                                                |  |  |  |
| employee_trips   | (id, employee_id, trip_id, pickup_date, pickup_time)                                                                                                                                                                     |  |  |  |
| employees        | <pre>(id, employee_id, email_address, is_active, primary_contact_number,<br/></pre>                                                                                                                                      |  |  |  |
| vehicles         | ( <u>id</u> , registration_no, model_id, route_no, <u>driver_id</u> , status,<br>tracking_status, off_duty_start_time, off_duty_end_time,<br>insurance_expiry_date, insurance_company_name, insurance_type,<br>electric) |  |  |  |

Relational Data Model (Relational Schema)

## Queries

#### Look into the data to generate meaningful insights for the client

- Trend of trips over time
- Identify the busiest days of the week
- Identify the busiest times of the day
- Flag rides exposed to insurance risk
- Locate areas with high demand

#### **Queries Example**

#### Identifying the busiest day of the week

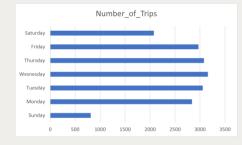
#### Output

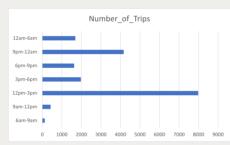
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1 -- Query 4 - -- Identifying busiest day of the week 2 select day\_of\_week, 3 ⊙ case when day\_of\_week =1 then 'Sunday' when day\_of\_week =2 then 'Monday' when day\_of\_week =3 then 'Tuesday' when day\_of\_week =4 then 'Wesnesday' when day\_of\_week =5 then 'Thursday' when day\_of\_week =6 then 'Friday' 4 when day\_of\_week =7 then 'Saturday' else 'Error' end as "Day",count(\*) as Number\_of\_Trips 5 6 ⊝ from( select \*, 7 8 dayofweek(concat(right(trip\_date,4),'-',left(trip\_date,2),'-',mid(trip\_date,4,2))) as day\_of\_week from trips t 9 10 left join (select distinct trip\_id,pickup\_date,pickup\_time from employee\_trips) et 11 on t.id = et.trip\_id) a 12 group by 1,2 13 order by 3 desc;

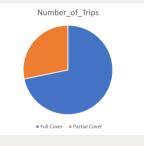
| Result Grid 🔢 🚷 Filter Rows: Export: 📑 |             |           |                 |  |  |  |
|----------------------------------------|-------------|-----------|-----------------|--|--|--|
|                                        | day_of_week | Day       | Number_of_Trips |  |  |  |
| •                                      | 4           | Wesnesday | 3156            |  |  |  |
|                                        | 5           | Thursday  | 3079            |  |  |  |
|                                        | 3           | Tuesday   | 3054            |  |  |  |
|                                        | 6           | Friday    | 2967            |  |  |  |
|                                        | 2           | Monday    | 2839            |  |  |  |
|                                        | 7           | Saturday  | 2077            |  |  |  |
|                                        | 1           | Sunday    | 811             |  |  |  |

### Insights









- The busiest day of the week: Wednesday and Thursday
- The busiest time slots: 12PM to 3 PM and 9PM to Midnight
- The maximum number of trips: 1714 (taken during August 2022)
- ~ 28 % of the rides were in partially insured cabs.
- The client could consider upgrading to full coverage to mitigate risks from accidents.

#### **Future Recommendations**





